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**Subject: Safety and Business Continuity Update from GTI Fujairah**

Dear Stakeholders – Customers and Business partners

As the unprecedented global impact of the COVID-19 virus spreads, GTI Fujairah would like to assure our stakeholders that, as a company, GTI Fujairah is continually monitoring and responding to the situation while we ensure the health and safety of our employees, stakeholders, customers and community along with the safe operations of our terminal.

GTI Fujairah management has taken proactive measures in this crisis situation to determine our strategy and to implement infection control measures at our terminal and assets in Port of Fujairah. Business continuity is being ensured in terms of operations, in full compliance with guidelines that are constantly being issued by the WHO, FOIZ, Port of Fujairah and local UAE Government authorities.

GTI Fujairah has implemented flexible working arrangements and introduced strict measures to secure our people, whilst enabling them to continue operating their services to clients in the same manner. Our advanced technological infrastructure will ensure that we remain responsive, available and agile at your needs and requirements.

Our Office and Operations staff are constantly practicing Social Distancing, regular and frequent hand washing, use of PPE (Personal Protective Equipment), sanitizing of equipment and workplace touch points, as well as providing masks and gloves to those who may need them. We have re-aligned our Operations team to be ready and flexible for any uncertain situation.

To ensure a safe work environment for our employees and stakeholders at the terminal, we have taken firm measures for our employees and expect the same from our business partners. We have requested all external stakeholders to share details in advance for their employees intending to visit our terminal for business work. These are necessary measures to ensure healthy and safe work environment whilst fully complying and cooperating with the recently introduced regulatory requirements.

We are focused to ensure minimum potential disruption to our customers and are constantly working on effective plans to deal with this fluid situation. For any additional information, you are always welcome to reach our team at [info@gtifujairah.com](mailto:info@gtifujairah.com).

We thank you for your continued partnership and assure you that the health and safety of our employees, clients and suppliers is our top priority.

For and on behalf of  
GTI Fujairah FZC

Nizamuddin Noorali  
General Manager